INTERPRETATION OF X12 USAGE OF ACK01
DATA ELEMENT 668

REQUEST
An interpretation, on the use of ACK01, data element 668. When 7 each were ordered in an 850 transaction, Purchase Order, and 4 each were being placed on backorder, it was unclear how many units (7 or 3) should be accepted citing code 1A in ACK01.

INTERPRETATION
If the entire order would be shipped or backordered, ACK01 should cite code BP (Item Accepted – Partial Shipment, Balance Backordered), and ACK02/ACK03 should specify the quantity being shipped, e.g., ACK^BP^3^EA~. The balance of the quantity ordered, 4 in the preceding example, would be backordered.

If only a portion of the total quantity ordered would be accepted, there should be two iterations of ACK segment specifying the quantity accepted and backordered. If an order was received for 7 each of an item, but only 6 each could be provided and 3 of those would be backordered, the following would be transmitted:

ACK^IA^6^EA~

ACK^IB^3^EA~